



GREATER BOSTON PFC
25 DORCHESTER AVE
BOSTON MA 02205-0098



POSTAL CUSTOMER
415 COLUMBIA RD
DORCHESTER MA 02125-2424

This letter provides notice that the U.S. Postal Service is conducting a discontinuance feasibility study of facility operations at the Uphams Corner Station into the Roxbury.

The office is being studied due to declining office workload and the availability of alternate sites nearby that provide the sale of stamps and the mailing of most package items.

A discontinuance feasibility study involves a review of delivery and retail operations of a postal facility. The purpose of the study is to evaluate the facility's operations in a continuing effort to meet customers' retail needs, improve productivity, increase efficiency, and cut costs.

Customer needs have changed dramatically. Many customers receive and pay their bills online and communicate by email and text message. In addition, many customers demand easier, more convenient access to Postal Service products and services when and where they want them - online, on their smart phones and at the stores they frequent.

If a decision is ultimately made to discontinue the Uphams Corner Station and you are a Post Office Box customer, you will have the option of Post Office Box delivery at the Roxbury, or you may receive carrier delivery at your residence. To request delivery, submit a request for establishment of rural delivery service, PS Form 4027, Petition for Change in Rural Delivery (available at the Uphams Corner Station). The Roxbury which has retail hours from 7:30 to 17:00 Monday through Friday and 7:30 to 13:00 on Saturday, is 1.6 miles away. Additionally, Fields Cmr Retail Station is 1 miles from the Uphams Corner Station and offers retail hours from 8:00 to 17:00 Monday through Friday and 8:00 to 13:00 on Saturday.

Retail services will continue to be available through a variety of channels beyond traditional Postal facilities, such as the www.usps.com website, stamp consignment locations, Stamps by Mail, Fax, and Phone.

We value your opinions during this review process. As the Postal Manager responsible for all Post Offices in your area, I would like your input concerning your postal needs. We encourage you to complete and return the enclosed survey in the pre-addressed postage-paid envelope provided. Your responses along with others received, will be included in the study and considered carefully before any final determination regarding discontinuance is made. Please submit your response no later than 11/24/2011.

A community meeting will be held to explain the study findings and to address community concerns. Postal representatives will be at Dorchester Bay EDC - MLK Room 402, 594 Colombia Rd. Dorchester on 11/17/2011 from 6:00 PM to 7:30 PM to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

Written comments may be hand-delivered to the Uphams Corner Station or mailed to:

District Discontinuance Coordinator
GREATER BOSTON PFC
25 Dorchester Ave
Boston MA 02205-0098



The study consists of a publicly available record, so please be advised that any information that you furnish will be visible to others.

A proposal that further explains the nature and justification of the proposed change in service and request for customer comments may be posted prior to the community meeting. Comments received from the questionnaire, community meeting, and proposal will be considered prior to making a final determination. More information in connection with this discontinuance appears after the signature block below.

If you have any questions concerning this discontinuance feasibility study, please contact Michael Foley, District Discontinuance Coordinator, at (617) 654-5686.

Sincerely

Stephen Sirignano
Manager, Post Office Operations

Enclosures:

Customer Survey/Pre-addressed postage-paid envelope

Summary of Postal Service Retail Facility Change Regulations

The Postal Service has published regulations governing the discontinuance of Postal Service-operated retail facilities. These regulations are designed to ensure that the reason for proposing such changes in the provision of postal services are fully disclosed at a stage when customers can make helpful contributions toward a final determination. The full text of the applicable statutory requirements for Post Offices appears in Title 39, United States Code, Section 404(d), while the regulations for Postal Service-operated retail facilities appear in Title 39, Code of Federal Regulations, Part 241.3.

Under postal regulations, Postal Service Headquarters or field personnel initiate an initial feasibility study to examine the continuation of a Post Office, Classified Station, or Classified Branch. After conducting the feasibility study, if warranted, the Postal Service may decide to proceed with a proposal to discontinue the facility. The proposal must explain the services recommended as substitutes and the rationale that supports this recommendation. The written proposal is prominently posted for 60 days at affected retail facilities, along with an "Invitation for Comments", which solicits written feedback from customers. At the end of the 60-day comment period, an additional review is made by postal management.

After consideration of customer comments, if warranted, the Postal Service may decide to proceed with a final determination to discontinue the retail facility under study. Any such final determination is posted in affected retail facilities for 30 days. For discontinuance actions associated with Post Offices, customers may appeal the final determination to the Postal Regulatory Commission in Washington, DC. The Postal Regulatory Commission has up to 120 days to consider and decide on an appeal. Even without an appeal, no Postal Service-operated retail facility may be closed sooner than 60 days after the first day of the posting of the final determination.

